

Rotorua Museum Visit Policy

Rotorua Museum is a non-smoking venue. There are also restrictions on food, drink, photography and large backpacks within the Museum building.

Food and Drink

Eating and drinking are prohibited in Museum galleries.

If you are attending an evening function at Rotorua Museum you are only allowed to have food or drink in the allocated function space unless otherwise specified.

Smoking

Rotorua Museum is a non-smoking venue.

Photography or Video Recording

With the exception of the Foyer, Mud bath Basement, Viewing Platform and *Taking the Cure* exhibition, photography and video recording is not allowed inside the Museum building.

Large Bags/Backpacks

For security reasons large bags or backpacks are not permitted inside the galleries. Your bag will be requested by Museum staff and locked away until visit is complete. Bags are stored in a secure area. It is not advisable to leave your bags or any valuables in your vehicles.

Unsupervised Children

Children under 14 years of age must be supervised by an adult at all times while visiting Rotorua Museum.

Rotorua Resident Identification

Local visitors must present proof of residency to receive free admission. Please bring along something showing your address (e.g. power bill) and some photo ID (e.g. driver's licence). If you are a Rotorua school student, just bring along your school ID card.